

# Install & Uninstall iMazing in Enterprise Environments

## Silent Installation

To install iMazing silently please open a Windows Command Prompt with administrative privileges and execute the following command making sure to replace {path to installer} with the path to the location where iMazing2forWindows.exe is located:

```
{path to installer}\iMazing2forWindows.exe /verysilent /closeapplications /suppressmsgboxes /nolaunch
```

To prevent the installer from launching iMazing automatically at the end of the installation, you can pass the parameter */nolaunch* as what is done in the above example.

Please note that if the installer is not able to connect to internet, Apple Components (Apple Drivers), will not be installed. To install apple components manually, you'll first need to download iTunes to your PC:

- For 64-bit systems: <https://www.apple.com/itunes/download/win64>
- For 32-bit systems: <https://www.apple.com/itunes/download/win32>

### Apple Components installation for Windows 64-bit systems:

1. Once iTunes is downloaded, extract the contents of **iTunes64Setup.exe** to the location of your choice using 7zip (<https://www.7-zip.org>). Here is the list of files required to install Apple Drivers:

- **AppleMobileDeviceSupport64.msi**
- **Bonjour64.msi**

2. Now open a Windows Command Prompt with administrative privileges and type in the following commands making sure to replace {path to installer} with the path to the files you've just extracted:

```
"{path to installer}/MobileDeviceSupport64.msi" /quiet /qn  
"{path to installer}/Bonjour64.msi" /quiet /qn
```

### Apple Components installation for Windows 32-bit systems:

1. Once iTunes is downloaded, extract the contents of **iTunesSetup.exe** to the location of your choice using 7zip (<https://www.7-zip.org>). Here is the list of files required to install Apple Drivers:

- **AppleMobileDeviceSupport.msi**
- **Bonjour.msi**

2. Now open a Windows Command Prompt with administrative privileges and type in the following commands making sure to replace {path to installer} with the path to the files you've just extracted:

```
"{path to installer}/MobileDeviceSupport.msi" /quiet /qn  
"{path to installer}/Bonjour.msi" /quiet /qn
```

### Automatic Activation:

Finally, to automate activation, you can create a text file containing the activation number at this path

```
C:\Users\{username}\AppData\Roaming\iMazing\license.txt
```

An alternative is to pass the license code to the iMazing Installer, that way:

```
{path to installer}\iMazing2forWindows.exe /license=<license_code>
```

Replace `<license_code>` by your license code.

iMazing will be activate automatically when launched. In addition, depending on the feature you use, you will need to whitelist certain domains that iMazing will connect to. A full list of what iMazing connects to and why is available here:

<https://support.imazing.com/hc/en-us/articles/360010474920-List-of-domains-iMazing-connects-to>

## Silent Uninstallation

To install iMazing silently please open a Windows Command Prompt with administrative privileges and execute the following command:

```
C:\Program Files\DigiDNA\iMazing\unins000.exe /verysilent /closeapplications /suppressmsgboxes
```

When the uninstaller is ran silently, computer will restart automatically to unregister Windows Explorer iMazing's shell extension (which is in charge of managing the drag & drop (out) from iMazing).

### Remove iMazing working directory, activated license and preferences from the local hard drive:

- C:\Users\{username}\AppData\Roaming\iMazing (**Beware, iMazing backups are by default located here!!!**)
- C:\Users\{username}\AppData\Local\DigiDNA
- C:\ProgramData\DigiDNA\iMazing

### Remove other remaining Windows Registry keys completely:

- Computer\HKEY\_CURRENT\_USER\Software\Classes\imazing
- Computer\HKEY\_CURRENT\_USER\Software\Classes\imazingapp
- Computer\HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\FileExts\imazing
- Computer\HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\FileExts\imazingapp
- Computer\HKEY\_CURRENT\_USER\Software\DigiDNA\iMazing
- Computer\HKEY\_CURRENT\_USER\Software\DigiDNA\iMazingMini
- Computer\HKEY\_CURRENT\_USER\Software\iMazing
- Computer\HKEY\_CURRENT\_USER\Software\iMazingMini

### Apple Components complete uninstallation:

To uninstall all apple compoents silently please open a Windows Command Prompt with administrative privileges and execute the following commands.

```
if exist "%COMMONPROGRAMW6432%\Apple\Mobile Device Support" wmic product where name="Apple Mobile Device Support" call uninstall /nointerac
if exist "%COMMONPROGRAMFILES%\Apple\Mobile Device Support" wmic product where name="Apple Mobile Device Support" call uninstall /nointerac
if exist "%COMMONPROGRAMFILES(X86)%\Apple\Mobile Device Support" wmic product where name="Apple Mobile Device Support" call uninstall /noin
if exist "%COMMONPROGRAMW6432%\Apple\Apple Application Support" wmic product where name="Apple Application Support (64-bit)" call uninstall
if exist "%COMMONPROGRAMFILES%\Apple\Apple Application Support" wmic product where name="Apple Application Support (32-bit)" call uninstall
if exist "%COMMONPROGRAMFILES(X86)%\Apple\Apple Application Support" wmic product where name="Apple Application Support (32-bit)" call unin
if exist "%PROGRAMW6432%\Bonjour" wmic product where name="Bonjour" call uninstall /nointeractive
```

```
if exist "%PROGRAMFILES%\Bonjour" wmic product where name="Bonjour" call uninstall /nointeractive
if exist "%PROGRAMFILES(X86)%\Bonjour" wmic product where name="Bonjour" call uninstall /nointeractive
```

Please note if you want to continue to use iTunes, you shouldn't uninstall Apple components.